SecureHold

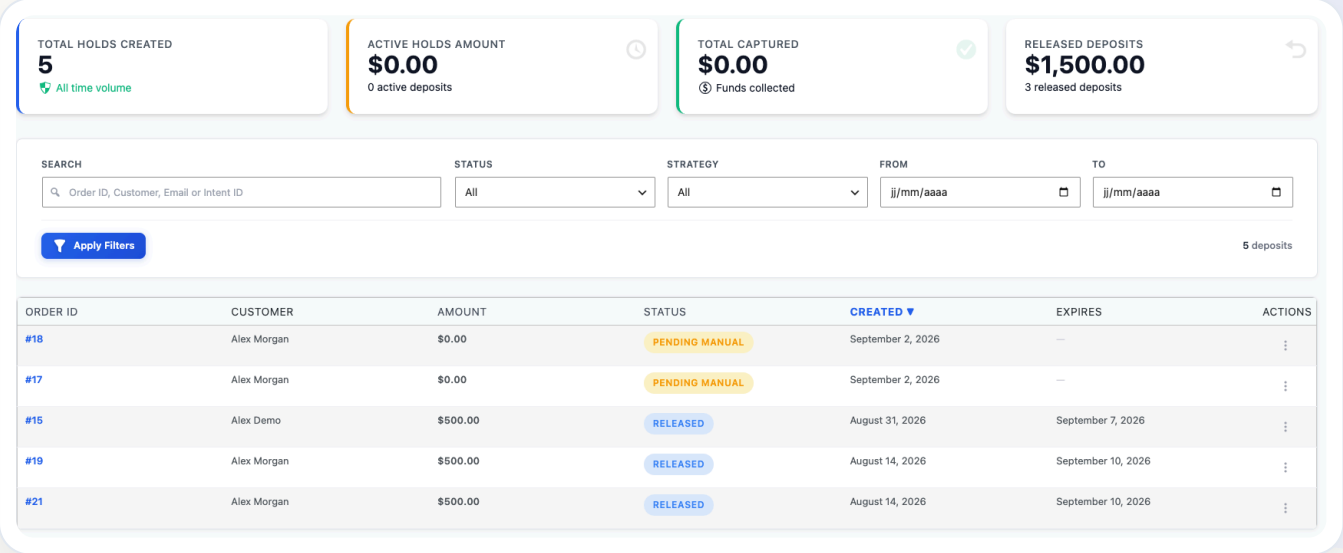
secureholdwp.com

WORDPRESS PLUGIN FOR WOOCOMMERCE

Stripe security deposit holds for WooCommerce

Accept the booking first. Create the authorization hold when it is actually needed.

Works with **WooCommerce** | Holds created through **Stripe** | Capture in full or in part, or release



The Deposits screen in the WordPress admin. Demonstration store, test mode.

A hold is not a charge

The deposit is authorized on the customer card. Funds move only if you capture.

You decide when

Create the hold immediately after the order, or manually when your workflow requires it.

Capture or release

Capture any amount up to the authorized total, or release the hold and charge nothing.

Requires WooCommerce and the WooCommerce Stripe Gateway plugin, plus a Stripe account.

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WHY TIMING MATTERS

The authorization hold does not have to start on the booking date

- A booking is often placed days or weeks before the rental or the service actually starts.
- Stripe authorization windows are limited, and they depend on the card network and the payment method.
- Creating the authorization at the moment of the booking opens that window early, sometimes long before you need it.
- SecureHold separates the moment of the order or booking from the moment the Stripe authorization is created.
- The authorization window starts when the hold is actually created, not necessarily when the customer books.

STEP 1
Booking or order
The customer checks out in WooCommerce.

→

STEP 2
Wait until the appropriate time
No hold is created yet.

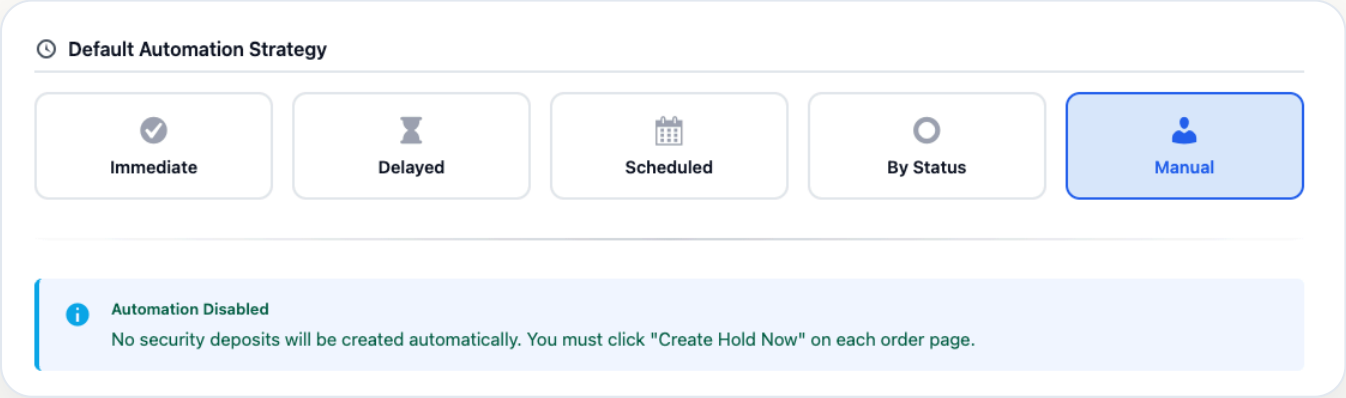
→

STEP 3
Create the Stripe authorization hold
The window starts here.

→

STEP 4
Capture or release
Charge what is owed, or nothing at all.

What SecureHold does not do. Authorization windows are limited and depend on the card network and the payment method. SecureHold cannot extend an existing Stripe authorization and does not remove any Stripe limit. It changes when the window opens, not how long it lasts.

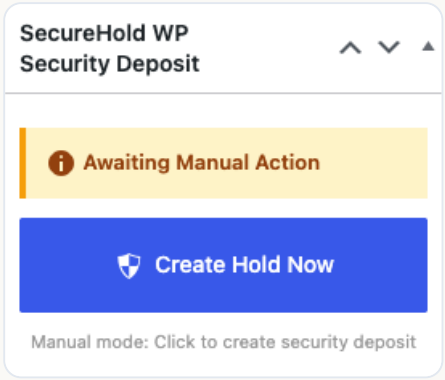


Hold creation timing, configured in the plugin settings. Immediate and Manual are included in the free plugin. Delayed, Scheduled and By Status are part of SecureHold PRO.

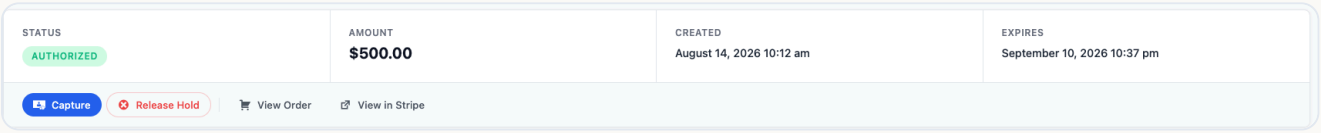
THE WORKFLOW

A complete hold workflow inside WooCommerce

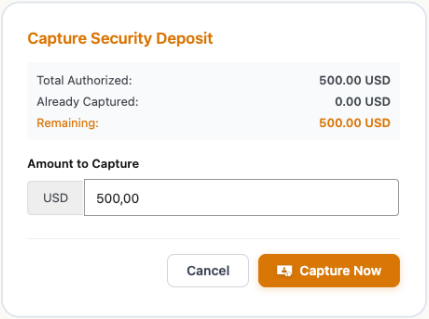
1. The customer places the order or the booking in WooCommerce.
2. In manual mode, **no authorization hold is created automatically**. The order screen shows Awaiting Manual Action.
3. The merchant clicks **Create Hold Now** when the hold is needed. Stripe authorizes the deposit on the card the customer already used.
4. The authorized amount can be **captured in full or in part**, up to the amount originally authorized.
5. If nothing is owed, the merchant **releases the hold**. Nothing is charged and the reserved funds are freed.



On the WooCommerce order screen.



The deposit detail view: status, amount, expiry, and the Capture and Release Hold actions.



Capture dialog: any amount up to the authorized total.

Each hold has its own lifecycle

A hold is authorized, then captured or released. After a capture, in full or in part, Stripe closes the authorization and frees any remaining amount.

EVENT 1

WooCommerce order

The order and its own payment, handled by your existing checkout.

EVENT 2

Stripe authorization hold

A separate PaymentIntent that reserves the deposit. No funds move.

EVENT 3

Capture

Funds move from the customer card to your Stripe balance.

EVENT 4

Release

The authorization is cancelled. Nothing is charged, so there is nothing to refund.

The deposit hold is a separate Stripe PaymentIntent, distinct from the order payment. It uses the payment method the customer already provided, so no second card entry is required.

MULTIPLE HOLD GROUPS · PRO

One order. Several independent security deposits.

Create independent security-deposit holds within the same WooCommerce order. Each Hold Group can have its own amount, status, configuration, and capture or release lifecycle.

ILLUSTRATION

Example order with two rented items

WOOCOMMERCE ORDER

Order #1042

One order
two independent holds

HOLD GROUP A

Camera rental

€500

security deposit

● Authorized

Capture | Release

HOLD GROUP B

Lens rental

€150

security deposit

● Authorized

Capture | Release

Each hold can be managed independently: capturing or releasing one does not affect the other.

Each Hold Group has its own Amount | Status | Configuration | Capture or release

SecureHold FREE

The core hold workflow

- Per-item deposit calculation can contribute to one combined hold.
- Capture in full or in part, or release.

SecureHold PRO

Multiple Hold Groups and advanced rules

- **Multiple Hold Groups**: independent holds within the same order
- Product Rules
- Category Rules
- Advanced timing and automation

With the WooCommerce Native grouping source, each eligible order item becomes its own Hold Group. One hold per order remains the default until Multiple Hold Groups is enabled in the PRO settings.

USE CASES

Built for businesses that need a security deposit

WooCommerce businesses that hand over valuable items may use a Stripe authorization hold as a security deposit, without charging the deposit upfront.

- Equipment rental
- Event furniture and party equipment
- Camera and audiovisual equipment
- Tool rental
- Bicycle and sports equipment rental
- Costume and accessory rental
- Other WooCommerce businesses requiring a card authorization before fulfilment

For WooCommerce agencies

SecureHold gives agencies a specialist option for clients who need Stripe authorization holds without creating the hold too early in the booking lifecycle. It builds on the WooCommerce Stripe Gateway your client already uses, so it adds deposits without replacing the existing checkout flow. The plugin is published on WordPress.org, and a PRO extension adds Multiple Hold Groups, per product and per category deposit rules, additional timing strategies, email branding and extended diagnostics.

See SecureHold in action

Watch the product video:
youtube.com/watch?v=bwlA9K0aasc
Learn more: **secureholdwp.com**

Scan to watch the video

SecureHold WP is a Stripe partner in the Apps track.
SecureHold Security Deposits is available on the Stripe App Marketplace.
Learn more: secureholdwp.com/stripe-security-deposits

Stripe Partner

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